

# WEB SECURITY

Virtually all businesses, most government agencies, and many individuals now have Web sites. The number of individuals and companies with Internet access is expanding rapidly and all of these have graphical Web browsers. As a result, businesses are enthusiastic about setting up facilities on the Web for electronic commerce. But the reality is that the Internet and the Web are extremely vulnerable to compromises of various sorts. As businesses wake up to this reality, the demand for secure Web services grows.

The topic of Web security is a Very broad one. In this chapter, we begin with a discussion of the general requirements for Web security and then focus on two standardized schemes that are becoming increasingly important as part of Web commerce: SSL/TLS and SET.

## **8.1 Web Security Considerations:**

The World Wide Web is fundamentally a client/server application running over the Internet and TCP/IP intranets. As such, the security tools and approaches discussed so far in this book are relevant to the issue of Web security. But, the Web presents new challenges not generally appreciated in the context of computer and network security:

- The Internet is two way. Unlike traditional publishing environments, even electronic publishing systems involving teletext, voice response, or fax-back, the Web is vulnerable to attacks on the Web servers over the Internet.
- The Web is increasingly serving as a highly visible outlet for corporate and product information and as the platform for business transactions. Reputations can be damaged and money can be lost if the Web servers are subverted.
- Although Web browsers are very easy to use, Web servers are relatively easy to configure and manage, and Web content is increasingly easy to develop, the underlying software is extraordinarily complex. This complex software may hide many potential security flaws. The short history of the Web is filled with examples of new and upgraded systems, properly installed, that are vulnerable to a variety of security attacks.
- A Web server can be exploited as a launching pad into the corporation's or agency's

entire computer complex. Once the Web server is subverted, an attacker may be able to gain access to data and systems not part of the Web itself but connected to the server at the local site.

- Casual and untrained (in security matters) users are common clients for Web-based services. Such users are not necessarily aware of the security risks that exist and do not have the tools or knowledge to take effective countermeasures.

### **Web Security Threats:**

Table 1.1 provides a summary of the types of security threats faced in using the Web. One way to group these threats is in terms of passive and active attacks. Passive attacks include eavesdropping on network traffic between browser and server and gaining access to information on a Web site that is supposed to be restricted. Active attacks include impersonating another user, altering messages in transit between client and server, and altering information on a Web site.

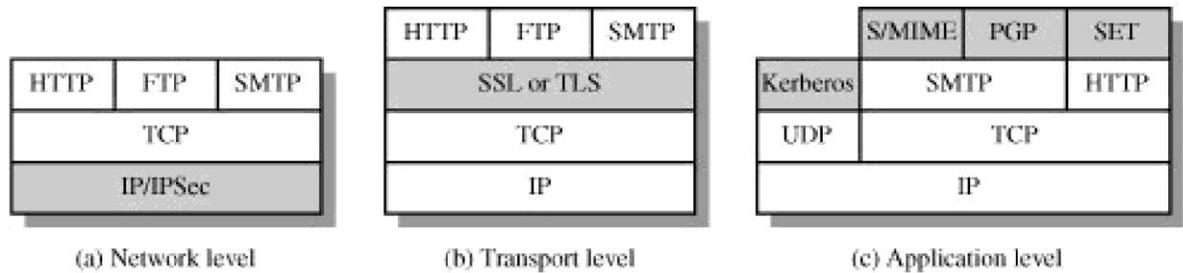
**Table 1.1 A Comparison of Threats on the Web**

|                          | <b>Threats</b>  | <b>Consequences</b>  | <b>Countermeasures</b>   |
|--------------------------|---|--|--------------------------|
| <b>Integrity</b>         | Modification of user data<br>Trojan horse browser<br>Modification of memory<br>Modification of message traffic in transit   | Loss of information<br>Compromise of machine<br>Vulnerability to all other threats | Cryptographic checksums  |
| <b>Confidentiality</b>   | Eavesdropping on the Net<br>Theft of info from server<br>Theft of data from client<br>Info about network configuration<br>Info about which client talks to server | Loss of information<br>Loss of privacy   | Encryption, web proxies  |
| <b>Denial of Service</b> | Killing of user threads<br>Flooding machine with bogus requests<br>Filling up disk or memory<br>Isolating machine by DNS attacks                                  | Disruptive<br>Annoying<br>Prevent user from getting work done                      | Difficult to prevent     |
| <b>Authentication</b>    | Impersonation of legitimate users<br>Data forgery   | Misrepresentation of user<br>Belief that false information is valid                | Cryptographic techniques |

### **Web Traffic Security Approaches:**

A number of approaches to providing Web security are possible. The various approaches that

have been considered are similar in the services they provide and, to some extent, in the mechanisms that they use, but they differ with respect to their scope of applicability and their relative location within the TCP/IP protocol stack.



**Figure: 1.1 Relative Location of Security Facilities in the TCP/IP Protocol Stack**

Figure 1.1 illustrates this difference. One way to provide Web security is to use IP Security (Figure 1.1a). The advantage of using IPsec is that it is transparent to end users and applications and provides a general-purpose solution. Further, IPsec includes a filtering capability so that only selected traffic need incur the overhead of IPsec processing.

Another relatively general-purpose solution is to implement security just above TCP (Figure 1.1b). The foremost example of this approach is the Secure Sockets Layer (SSL) and the follow-on Internet standard known as Transport Layer Security (TLS). At this level, there are two implementation choices. For full generality, SSL (or TLS) could be provided as part of the underlying protocol suite and therefore be transparent to applications. Alternatively, SSL can be embedded in specific packages. For example, Netscape and Microsoft Explorer browsers come equipped with SSL, and most Web servers have implemented the protocol. Application-specific security services are embedded within the particular application. Figure 1.1c shows examples of this architecture. The advantage of this approach is that the service can be tailored to the specific needs of a given application. In the context of Web security, an important example of this approach is Secure Electronic Transaction (SET).

The remainder of this chapter is devoted to a discussion of SSL/TLS and SET.