

PAYMENT PROCESSING

Table 1.3 lists the transaction types supported by SET. In what follows we look in some detail at the following transactions:

- Purchase request
- Payment authorization
- Payment capture

Table 1.3 SET Transaction Types

Cardholder registration	Cardholders must register with a CA before they can send SET messages to merchants.
Merchant registration	Merchants must register with a CA before they can exchange SET messages with customers and payment gateways.
Purchase request	Message from customer to merchant containing OI for merchant and PI for bank.
Payment authorization	Exchange between merchant and payment gateway to authorize a given amount for a purchase on a given credit card account.
Payment capture	Allows the merchant to request payment from the payment gateway.
Certificate inquiry and status	If the CA is unable to complete the processing of a certificate request quickly, it will send a reply to the cardholder or merchant indicating that the requester should check back later. The cardholder or merchant sends the <i>Certificate Inquiry</i> message to determine the status of the certificate request and to receive the certificate if the request has been approved.
Purchase inquiry	Allows the cardholder to check the status of the processing of an order after the purchase response has been received. Note that this message does not include information such as the status of back ordered goods, but does indicate the status of authorization, capture and credit processing.
Authorization reversal	Allows a merchant to correct previous authorization requests. If the order will not be completed, the merchant reverses the entire authorization. If part of the order will not be completed (such as when goods are back ordered), the merchant reverses part of the amount of the authorization.
Capture reversal	Allows a merchant to correct errors in capture requests such as transaction amounts that were entered incorrectly by a clerk.
Credit	Allows a merchant to issue a credit to a cardholder's account such as when goods are returned or were damaged during shipping. Note that the SET <i>Credit</i> message is always initiated by the merchant, not the cardholder. All communications between the cardholder and merchant that result in a credit being processed happen outside of SET.
Credit reversal	Allows a merchant to correct a previously request credit.
Payment gateway certificate request	Allows a merchant to query the payment gateway and receive a copy of the gateway's current key-exchange and signature certificates.
Batch administration	Allows a merchant to communicate information to the payment gateway regarding merchant batches.
Error message	Indicates that a responder rejects a message because it fails format or content verification tests.

Purchase Request:

Before the Purchase Request exchange begins, the cardholder has completed browsing, selecting, and ordering. The end of this preliminary phase occurs when the merchant sends a completed order form to the customer. All of the preceding occurs without the use of SET.

The purchase request exchange consists of four messages: Initiate Request, Initiate Response, Purchase Request, and Purchase Response. In order to send SET messages to the merchant, the cardholder must have a copy of the certificates of the merchant and the payment gateway. The customer requests the certificates in the **Initiate Request** message, sent to the merchant. This message includes the brand of the credit card that the customer is using. The message also includes an ID assigned to this request/response pair by the customer and a nonce used to ensure timeliness.

The merchant generates a response and signs it with its private signature key. The response includes the nonce from the customer, another nonce for the customer to return in the next message, and a transaction ID for this purchase transaction. In addition to the signed response, the **Initiate Response** message includes the merchant's signature certificate and the payment gateway's key exchange certificate.

The cardholder verifies the merchant and gateway certificates by means of their respective CA signatures and then creates the OI and PI. The transaction ID assigned by the merchant is placed in both the OI and PI. The OI does not contain explicit order data such as the number and price of items. Rather, it contains an order reference generated in the exchange between merchant and customer during the shopping phase before the first SET message. Next, the cardholder prepares the **Purchase Request** message (Figure 1.10). For this purpose, the cardholder generates a one-time symmetric encryption key, K_s . The message includes the following:

1. **Purchase-related information.**
2. **Order-related information.**
3. **Cardholder certificate.**

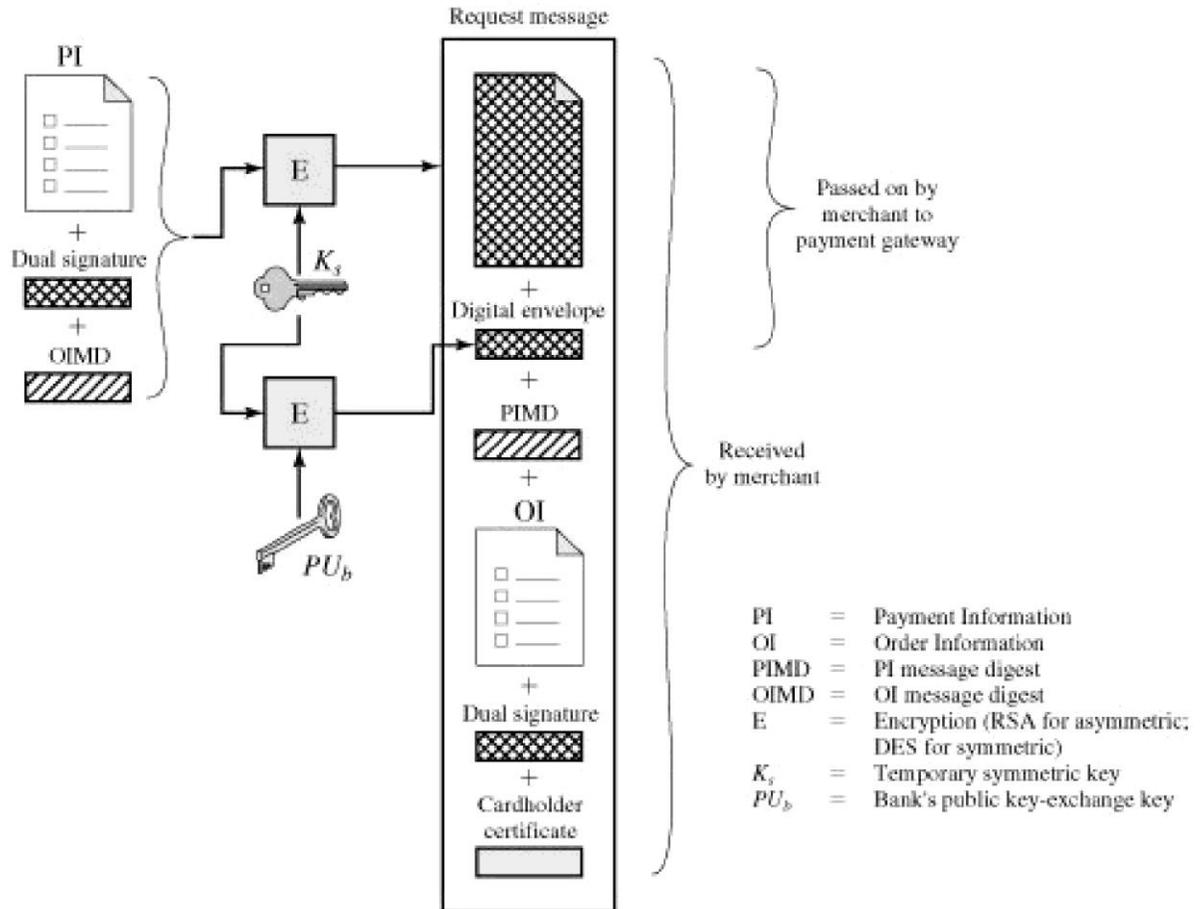


Figure 1.10 Cardholder Sends Purchase Request

When the merchant receives the Purchase Request message, it performs the following actions (Figure 1.11):

1. Verifies the cardholder certificates by means of its CA signatures.
2. Verifies the dual signature using the customer's public signature key. This ensures that the order has not been tampered with in transit and that it was signed using the cardholder's private signature key.
3. Processes the order and forwards the payment information to the payment gateway for authorization (described later).
4. Sends a purchase response to the cardholder.

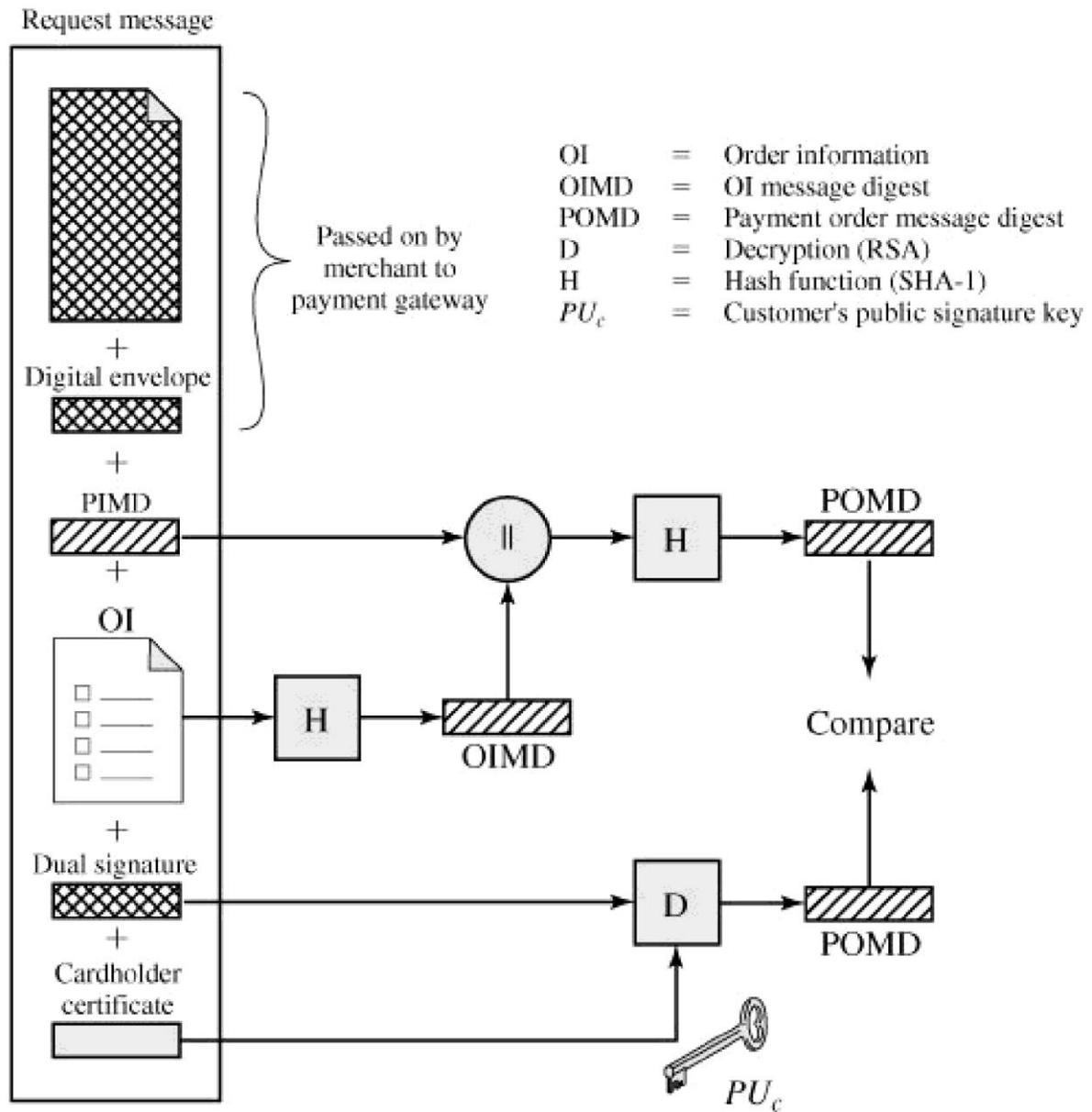


Figure 1.11 Merchant Verifies Customer Purchase Request

The **Purchase Response** message includes a response block that acknowledges the order and references the corresponding transaction number. This block is signed by the merchant using its private signature key. The block and its signature are sent to the customer, along with the merchant's signature certificate.

When the cardholder software receives the purchase response message, it verifies the merchant's certificate and then verifies the signature on the response block. Finally, it takes

some action based on the response, such as displaying a message to the user or updating a database with the status of the order.

Payment Authorization:

During the processing of an order from a cardholder, the merchant authorizes the transaction with the payment gateway. The payment authorization ensures that the transaction was approved by the issuer. This authorization guarantees that the merchant will receive payment; the merchant can therefore provide the services or goods to the customer. The payment authorization exchange consists of two messages: Authorization Request and Authorization response.

Payment Capture

To obtain payment, the merchant engages the payment gateway in a payment capture transaction, consisting of a capture request and a capture response message.

For the **Capture Request** message, the merchant generates, signs, and encrypts a capture request block, which includes the payment amount and the transaction ID. The message also includes the encrypted capture token received earlier (in the Authorization Response) for this transaction, as well as the merchant's signature key and key-exchange key certificates.

When the payment gateway receives the capture request message, it decrypts and verifies the capture request block and decrypts and verifies the capture token block. It then checks for consistency between the capture request and capture token. It then creates a clearing request that is sent to the issuer over the private payment network. This request causes funds to be transferred to the merchant's account.

The gateway then notifies the merchant of payment in a **Capture Response** message. The message includes a capture response block that the gateway signs and encrypts. The message also includes the gateway's signature key certificate. The merchant software stores the capture response to be used for reconciliation with payment received from the acquirer.